Thank you for your recent order. We appreciate your business and will continue to strive to provide you with a large source of discounts, certificates, and savings.

**IMPORTANT THINGS TO REMEMBER**

* Be sure to read and understand all terms and conditions to help expedite your certificate and redemption process.
* Most of the actual redemption items expire in a certain time period. Please be sure to use your certificate before it expires. No refunds or exchanges will be given because you did not use it in a timely manner. This policy is in place to accommodate periodic changes in terms, conditions, locations, and etc. It is important to us that you receive the most current items with the most current terms clearly stated on them.
* Some Products sold at Hotels Etc., Inc and Certs Etc. are third party distributors and we do not provide any warranties and shall not be responsible for any loss, delay, or failure to receive the service promised resulting from the use of these incentives. They are the responsibility of the party that created and is fulfilling the incentive product.
* All sales are final, No refunds, exchanges, or cash value for certificates.

We have several other certificates that we offer and we have attached those for your review. We do not have a limit on the amount of certificates that you want to purchase. For Non-Hotels Etc. members you can purchase certificates for $39.95 each. If you are a Hotels Etc. member then you can purchase certificates for only $9.95 each. Members can order from this mail piece or you can sign into your account and place your order online. Non-Members can only order from this direct mail piece. To join Hotels Etc. simply visit [www.hotelsetc.com](http://www.hotelsetc.com) and start saving.

Thank you again for your business and if you have any questions, please contact our customer service department Mon-Fri 9-5 EST at 1-877-967-SAVE

**Sincerely,**

**Hotels Etc., Inc**